

Person Specification – Administrative Assistant

	CRITERIA
QUALIFICATIONS	 GCSE – Maths and English Grade C or equivalent. NVQ Level 2 or equivalent.
EXPERIENCE	 Recent, relevant experience of an administrative role, preferably in a primary school.
SKILLS AND ABILITIES	 A good standard of English and Maths. Ability to take personal responsibility for organising day to day workload, organising and prioritising tasks to achieve deadlines. Ability to communicate effectively, courteously and confidentially in person and on the telephone with a good standard of spoken English. Computer literacy – ability to produce a range of accurate documents and standardised reports using Word and basic Excel spreadsheets. Knowledge of SIMS database package would be an advantage. Ability to deal calmly, tactfully and effectively with both adults and children. Ability to convey information clearly and accurately both orally and in writing to a wide range of people. Ability to work effectively and supportively as a member of the school team. Ability to use own initiative to solve problems and respond proactively to unexpected situations. Willingness to attend training courses to extend skills.
KNOWLEDGE	 Knowledge of procedures for a wide range of administration activities including knowledge of Microsoft Office packages. Awareness of Data Protection and confidentiality issues. Awareness of equalities and diversity issues – respecting the needs and views of other people. Understanding of health and safety issues within the workplace, once these have been explained.